



Meltec Computers

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www.melteccomputers.com

Return Policy

- **New Computer Systems, Hardware & Accessories**
 - There is a 25% restocking fee on all systems, hardware and accessories purchased.
 - If returned within 15 business days from the date of purchase, customer will receive refund minus restocking fee via gift certificate or company check.
 - No CASH refunds are given!
 - If returned between 16 business days and 30 business days from the date of purchase, customer will receive store credit ONLY minus the restocking fee.
 - No CASH refunds will be given!
 - Store credit must be used within 12 months of the return date.
- **Used/Refurbished Systems and Hardware**
 - There is a 25% restocking fee on all systems and hardware purchased.
 - If returned within 3 business days from the day of purchase, customer will receive a refund minus the restocking fee via gift certificate or company check.
 - No CASH refunds are given!
 - Meltec will not accept returns on any Used/Refurbished product after 3 business days.
- **Software and Labor**
 - Meltec will not refund any software or labor fees.

NOTE:

No refund or credit will be given until the system/hardware is inspected by a Meltec associate to ensure that the system is intact as it was purchased and was not tampered with in any way.